

I have forgotten my password

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FAQ Article Print

Category:	Eionet	Votes:	1
State:	public (all)	Result:	100.00 %
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Keywords

password

Symptom (public)

I can't login.

Problem (public)

I don't remember my password.

Solution (public)

If you have lost the password to your Eionet account, you can recover it. Visit [1]<http://www.eionet.europa.eu/password-reset>. Then simply enter your e-mail address below and click "recover password". You will receive an e-mail message with a private link.

If the system reports that the email address belongs to a disabled user or the login doesn't work after the change, then there could be two accounts with the same email address. Contact helpdesk if this happens.

[1] <http://www.eionet.europa.eu/password-reset>